

Emergency Support Policy for NMMIP Members Affected by Flooding in Ruidoso Updated 7/9/25

- A. With respect to NMMIP policyholders whose residence is impacted **Lincoln County, New Mexico** identified in the Governor's Executive Order regarding the State of Emergency 7/8/25:

Zip Codes: 88301, 88312, 88316, 88318, 88323, 88324, 88336, 88338, 88341, 88343, 88345, 88346, 88348, 88351, 88355

NMMIP has extended the following range of provisions:

1. Grant grace period to 11/1/25 for payment of premiums;
 - i. Contact NMMIP Customer Service if unable to pay premiums after this grace period;
 2. Waive cost sharing and deductibles for dates of service following this order to 11/1/25;
 3. Postpone cancellations and non-renewals until 11/1/25;
 4. Waive early-refill time limits on active prescriptions for 60 days;
 5. Allow replacement for lost or damaged medication;
 6. Permit one eyeglass or contact lens replacement and one hearing aid replacement during the pendency of this Order, waiving frequency limitations;
 7. Permit one replacement for dentures or other prosthodontic devices during the pendency of this Order, waiving frequency limits;
 8. Permit replacement of covered disposable medical supplies and durable medical equipment (DME) during the pendency of this Order, waiving frequency limits;
 9. Waive additional fees, charges, referrals, and prior authorization requirements for use of out-of-network providers for medically necessary services, whether emergent or not;
 - i. This applies to benefits and services obtained from both in- and out-of-network providers;
 - ii. Expedite pre-authorizations for affected members.
- B. NMMIP will also extend medical providers' reporting requirements for claims submissions and for additional information relating to claims to 11/1/25.

Members should continue to check www.nmmip.org for updates to this Emergency Support Policy. As always, for further or specific questions, contact Customer Service [1-866-306-1882](tel:1-866-306-1882) or NMMIP_Customerservice@90degreebenefits.com. For case management: [Integrated Care Management](#), contact 1-800-385-8356 or email members@ensemblehealth.com.

This order is in effect until 11/1/25 unless another order supersedes.

DISASTER RELIEF CENTER

Anyone needing temporary shelter, clothing or other necessities:



Eastern New Mexico University

709 Mechem Dr, Ruidoso, NM 88345
(in-Person)



SHELTER

Temporary shelter is currently available at:

Ruidoso Middle School Gymnasium
124 Warrior Drive,
Ruidoso, NM 88345



DONATIONS DROP-OFF LOCATIONS

Donations of clothing, household items, and other essentials can be brought to:

Humane Society RE-Sale Shop
25862 US-70, Ruidoso, NM 8845
Mon-Sat | 10:00 am - 4 pm

Season's Nursery (former location)
315 Sudderth Dr, Ruidoso, NM 88345 | Mon-Sun | 9-4 pm



SANDBAG PICKUP LOCATIONS

Ruidoso Downs Racetrack
26225 US-70, Ruidoso Downs, NM

DISTRIBUTION SITES

Supplies and aid are being distributed at these community locations:

Humane Society RE-Sale Shop
25962 US-70, Ruidoso, NM 88345
Mon-Fri | 10:00 am - 3 pm

Season's Nursery (former location)
315 Sudderth Dr, Ruidoso, NM 88345
Mon-Fri | 9-4 pm

Bottled Water Distribution
Humane Society RE-Sale Shop
25967 US-70, Ruidoso, NM 88345



SANDBAG PICKUP LOCATIONS

Sandbags are available at the following location

Ruidoso Downs Racetrack
25225 US-70, Ruidoso Downs, NM 88346

TRANSPORTATION

For help getting to distribution areas, shuttles, or appointments:

Shuttle Ruidoso
Phone: (575) 257-1815