

Emergency Support Policy for NMMIP Members Affected by the Trout Fire

Updated 6/18/25

- A. With respect to NMMIP policyholders whose residence is in impacted **Grant County New Mexico** identified in the Governor's Executive Order regarding the State of Emergency and the Office of the Superintendent of Insurance's (OSI) Emergency Order dated 6/17/25:

Zip Codes: 88022, 88023, 88025, 88026, 88028, 88034, 88040, 88041, 88043, 88049, 88051, 88053, 88055, 88061, 88062, 88065

Source: <https://swnmcog.org/grant-county/>

NMMIP has extended the following range of provisions:

1. Grant 120-day grace period for payment of premiums;
 - i. Contact NMMIP Customer Service if unable to pay premiums after this grace period;
2. Waive cost sharing and deductibles for dates of service following this order for 120 days;
3. Postpone cancellations and non-renewals for no less than 120 days;
4. Waive early-refill time limits on active prescriptions for 60 days;
5. Allow replacement for lost or damaged medication;
6. Permit one eyeglass or contact lens replacement and one hearing aid replacement during the pendency of this Order, waiving frequency limitations;
7. Permit one replacement for dentures or other prosthodontic devices during the pendency of this Order, waiving frequency limits;
8. Permit replacement of covered disposable medical supplies and durable medical equipment (DME) during the pendency of this Order, waiving frequency limits;
9. Waive additional fees, charges, referrals, and prior authorization requirements for use of out-of-network providers for medically necessary services, whether emergent or not;
 - i. This applies to benefits and services obtained from both in- and out-of-network providers;
 - ii. Expedite pre-authorizations for affected members; and
10. Suspension of compliance with a statute, rule or contract, if strict compliance would prevent, hinder or delay necessary action in response to the emergency.

- B. NMMIP will also extend medical providers' reporting requirements for claims submissions and for additional information relating to claims for at least 120 days.

Members should continue to check www.nmmip.org for updates to this Emergency Support Policy. As always, for further or specific questions, contact Customer Service [1-866-306-1882](tel:1-866-306-1882) or NMMIP_Customerservice@90degreebenefits.com. For case management: [Integrated Care Management](#), contact 1-800-385-8356 or email members@ensemblehealth.com.

This order is in effect until 10/31/25 unless another order supersedes.