



On behalf of Kristina Leeper, Executive Director of NMMIP

In response to the [Governor's Executive Order](#) regarding the flooding in Chaves County and Roswell, New Mexico, NMMIP has extended the a range of provisions for its members in the flood-impacted areas:

Flood Impacted zip codes: 88202, 88203

This order will end on 2/17/25.

1. Grant 90-day grace period.
2. Offer repayment plan for delinquent premiums of six (6) months
3. Waive cost sharing and deductibles for 120 days.
4. Postpone cancellations and non-renewals for 120 days.
5. Waive early-refill time limits on active prescriptions for 120 days.
6. Waive additional fees, charges, referrals, and prior authorization requirements for use of out-of-network providers for medically necessary services, whether emergent or not; and
7. Expedite pre-authorizations for affected members.
8. Permit one eyeglass or contact lens replacement and one hearing aid replacement during the pendency of this Order, waiving frequency limitations.
9. Permit one replacement for dentures or other prosthodontic devices during the pendency of this Order, waiving frequency limits.
10. Permit replacement of covered disposable medical supplies and durable medical equipment (DME) during the pendency of this Order, waiving frequency limits.

NMMIP will also extend medical providers' reporting requirements for claims submissions and for additional information relating to claims for at least 120 days.

Please refer to www.nmmip.org for further information and updates to this situation. As always, for further or specific questions, contact Customer Service.