



On behalf of Kristina Leeper, Executive Director of NMMIP

In response to the Flooding in Chaves County and Roswell, New Mexico, NMMIP has implemented a range of provisions for its members in the flood-impacted counties:

Flood Impacted zip codes: 88202, 88203

This order will end 12/30/24.

1. Postpone cancellations and non-renewals for 30 days.
2. Waive early-refill time limits on active prescriptions for 60 days.
3. Waive additional fees, charges, referrals, and prior authorization requirements for use of out-of-network providers for medically necessary services, whether emergent or not; and
4. Expedite pre-authorizations for affected members.
5. Additional provisions may be requested on a case-by-case basis for the following as needed:
 - Permit one eyeglass or contact lens replacement and one hearing aid replacement during the pendency of this Order, waiving frequency limitations.
 - Permit one replacement for dentures or other prosthodontic devices during the pendency of this Order, waiving frequency limits.
 - Permit replacement of covered disposable medical supplies and durable medical equipment (DME) during the pendency of this Order, waiving frequency limits.

NMMIP will also extend medical providers' reporting requirements for claims submissions and for additional information relating to claims for at least 60 days.

Please refer to www.nmmip.org for further information and updates to this situation. As always, for further or specific questions, contact Customer Service.