

There has been a shift in some of the administrative activities of the Pool (NMMIP). During this transition there may be a delay in claims processing. Please continue to provide services to our members and continue to use the Provider Login and Preauthorizations Login on the Provider Portal at www.nmmip.org.

Please check back as this FAQ will be updated when further information becomes available.

90 Degree Benefits is processing claims submitted between January 1 and July 31, 2024.

- If you have a question about a claim submitted within this timeframe, please contact NMMIP_customerservice@90degreebenefits.com.

Who should I contact about claims incurred August 1st or after and when should I expect payment?

- We're working as quickly as possible to restructure our administration so we can pay you timely. Please continue to submit claims and check back for updates to this FAQ.

The phone number for 2023 claims at Value Health Benefit Administrators (VHBA) is no longer working. Who do I call if I have a claim from 2023?

- Please check back for updates to this FAQ including information about where to inquire about the status of 2023 claims.