



ATTENTION - REMINDER

Beginning December 1, 2023, we will launch a new way to securely submit requests for prior authorization review. All review requests for New Mexico Medical Insurance Pool (NMMIP) will be securely submitted online via Atrezzo provider portal at **NMMIP.Kepto.com**

Live Instruction training sessions to review registration and request submission will begin on November 13th via Microsoft Teams. Please refer to NMMIP.Kepto.com for more information and steps to register for specific training dates and times.

This training is very important to ensure you are registered and understand how to submit prior authorization requests for NMMIP members prior to December 1st when the new system is live.

NMMIP.Kepto.com

Kepto's Customer Support

Kepto's Customer Support Center will be available 8:00 am - 5:00 pm CST Monday through Friday, excluding holidays. Knowledgeable staff will be available to help with issues and support providers.

NMMIP.Kepto.com

844-547-4255